

Smartlink Mobility Management

Regional Transportation
Coordination Councils



Background

- ▶ Met Council, MNDOT, DHS, coordinating to improve service coordination and availability
- ▶ Dial-A-Ride for both Counties- managing
- ▶ Current Scheduling Software(Trapeze) update coming
- ▶ Current Provider of NEMT Administration for Medical Assistance Transportation- County Access plan
- ▶ Network of Public, Private and Non-profit providers
- ▶ Volunteer driver program



Mobility Management Tasks

- ▶ Establish Coordination Council (Advisory Board) for Scott and Carver Counties–geographic representation from local officials
- ▶ Lead Activities to Advance Coordination in Region
- ▶ Exercise Authority to make change based on formal Government framework– Cooperative Agreement or JPA?
- ▶ Utilize an accounting and software system to reflect the full cost of providing transportation services



Mobility Management Board



Mission

Establish a coordination council for Scott and Carver Counties that leads to improved transportation options. Establish a needs group and provider network to enhance mobility options for all Scott and Carver County residents.

Goals

- Decrease denials of trips for all residents
- Enhance access to services
- Improve use of resources
- Better coordination that leads to Livable Communities

5/1/18



Needs Group

- ▶ Discover Gaps
- ▶ Information to all Residents–Travel trainer
- ▶ Survey led to Week–end and Evening Service in Scott County
- ▶ List of Needs by Organizations
- ▶ Utilize what already is out there–Current Inventory
- ▶ Finding and creating solutions

5/1/2018



Provider Group

- ▶ Volunteer Driver Program and Recruitment
- ▶ Vehicle Sharing
- ▶ Inventory of Current Services–volunteers, Taxis, Uber/Lyft, School bus, Medical vans, DT&H,
- ▶ Potential for adding service
- ▶ List of Needs or Gaps for Solutions– How can they help?
- ▶ Cost to Solutions–

5/1/18



Shared Vehicle

- ▶ Insurance- Non-profit Insurance Group
- ▶ Driver's license and qualifications, trainings
- ▶ Driver Sharing- Pool
- ▶ Vehicle sizes- consider thresholds
- ▶ Partners- group by geographic area
- ▶ Fuel, Maintenance, Repair, Upkeep, Storage
- ▶ Establish rate for use- hourly, mileage, per passenger?
- ▶ Reporting- MNDOT, provider group, Board
- ▶ Pilot Projects- 1 started, 2 forming

5/1/18



UPDATES

- ▶ **Dial-A-Ride 2017**
 - 3.95/Passenger per Hour
 - 99% on time
 - Denials reduced 52% from 2016 to 2017
- ▶ **Volunteer drivers**
 - 70% of denials in DAR system performed by volunteer drivers in 2017
 - Recruitment led to adding 6 volunteers in 2017
- ▶ **NEMT administration**
 - New designation as a Medical coordinator March/2018
 - Updating software for better NEMT communication and billing abilities
- ▶ **Shared vehicle**
 - Still need to break down some DHS barriers and Insurance worries
- ▶ **Travel trainer**
 - Full time person as of March/2018
- ▶ **Expanded service**
 - Scott County tax to have evening and weekend DAR services- 1.5PPH